



Potential Hazard	Who is at risk?	Existing Control Measures	Risk Rating	Preventative Measures	Responsibilities
Virus/germs from touching animals	Client / visitor / staff	Recommend that customers cleanse hands after contact	Low	Provision of antibacterial hand wash killing 99.9% of known germs. Animals are vaccinated to date	Staff / client
Animal bites	Client / visitor / staff	Verbal warning from handler	Low	Additional warning signs and verbal warning on contact	Staff
Slips/trips/falls on floor covering and straw	Client / visitor / staff	Verbal and visual warning. Handlers to exercise caution when assisting access to sleigh	Low	Sign to warn of potential hazard	Staff
Animal waste	Client / visitor / staff	Immediately removed by handlers	High	All animal waste stored within sealed container and returned back to our yard for correct disposal	Staff
Animals escaping	Client / visitor / staff	We supply adequate suitable pen sections	Low	Handlers control customer contact, manage customer numbers	Staff
Possible injuries	Client / visitor / staff	First aid kits on hand for any minor injuries	Low	A visual warning covering slips, trips and falls, bites and hygiene	Staff
Unpredictable animal behaviour	Client / visitor / staff	Enclosed area for each animal type and supervision by experienced, trained handlers	Low	Trained handlers. Advise that no dogs or other animals which may be viewed as a potential threat approach the area	Staff
Failing pen sections	Client / visitor / staff	Secure erection of pen sections by our own handlers	Low	Barriers have been tested at our yard and are checked before each event	Staff
Transporting water	Client / visitor / staff	Carefully transporting water using containers	Low	Use sealed water container to reduce risk of spillage	Staff
Movement of animals	Client / visitor / staff	Use the required high welfare transport	Low	Regularly maintained and serviced	Staff
Environment suitability	Animal / staff	For animal welfare a minimum pen size of 5sq m will be erected, containing bedding, feed and water	Low	Staff to ensure pen is situated in a suitable area for the animals with easy access and evacuation in the event of emergency	Staff
COVID 19	Client / visitor / staff	Recommend that customers wash hands before and after visiting the animals	Low	NO contact with animals or their enclosure, additional external barrier to be added to further distance visitors from animals and staff. Staff to spray enclosures/barriers between visitors and before packing up.	Staff / client
COVID 19	Staff	Recommend that staff cleanse hands during outings with the animals	Low	NO contact with visitors, facemasks to be worn, staff to distance themselves from other staff as much as possible.	Staff